



Contraceptive Counseling: *Quality Assurance*

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content:	Test 3_GATHER Process Observation Form

Overview

The GATHER Process Observation Form is used by the contraceptive counseling trainer during Test 3: Implementing the GATHER Process. To pass this test, the trainee should complete each of the 20 criteria. The trainer should provide the observed trainee with a copy of this form within one week of testing out. This form should be modified to fit the needs of your organization.

Counselor: _____ Date: _____

Start Time: _____ Finish Time: _____ Total Time: _____



	Criteria	Completed	Notes
1	Criteria	Completed	Notes
10	Greets the patient politely and warmly Explains how to use approved birth control method		
2			
11	Assures patient of confidentiality Reviews how patient plans to protect herself from STDs		
3	Has patient review contact information for accuracy		
12	Confirms the patient has received the required handouts		
4			
13	Completes Baseline Clinical Form. Invites the patient to call the clinic with questions, concerns, or for future appointments		
5	Describes each method according to the script		
14	Thanks the patient		
6			
15	Uses models and other visuals Encourages patient to ask questions and share information		
7	Let the patient know she has contraceptive options and the choice is hers		
16	Uses simple, non technical language		
8			
17	Asks the patient to confirm her decision Tailors key information to the needs of the patient		
9			
18	Presents case to Clinician-on-Duty Uses a friendly tone of voice and attentive body language to convey warmth, interest, and respect		
19	Presents accurate information		
20	Clearly displays employee identification badge		

Summary Comments and Observations:

Form Completed By: _____